

# Report Highlights



Highlights of Legislative Auditor report on the Governmental and Private Facilities for Children – Surveys, Observations, and Inspections issued on March 22, 2022.

Legislative Auditor Report # LA22-10.

## Background

Nevada Revised Statutes (NRS) 218G.570 through 218G.595 authorize the Legislative Auditor to conduct audits of governmental facilities for children and reviews, inspections, and surveys of governmental and private facilities for children.

As of June 30, 2021, we had identified 59 governmental and private facilities that met the requirements of NRS 218G: 19 governmental and 40 private facilities. In addition, 57 Nevada children were placed in 10 different out-of-state facilities across 4 different states as of June 30, 2021.

NRS 218G requires facilities to forward to the Legislative Auditor copies of any complaint filed by a child under their custody or by any other person on behalf of such a child concerning the health, safety, welfare, and civil and other rights of the child. During the period from July 1, 2020, through June 30, 2021, we received 629 complaints from 28 facilities in Nevada. Thirty-one Nevada facilities reported that no complaints were filed during this time.

## Purpose

Surveys, observations, and inspections were conducted pursuant to the provisions of NRS 218G.570 through 218G.595. This report includes the results of our surveys and observations of 16 children's facilities and an inspection of 4 children's facilities. As surveys, observations, and inspections are not audits; these were not conducted in accordance with generally accepted government auditing standards, as outlined in *Government Auditing Standards* issued by the Comptroller General of the United States, or in accordance with the *Statements on Standards for Accounting and Review Services* issued by the American Institute of Certified Public Accountants.

The purpose of our surveys, observations, and inspections was to determine if the facilities adequately protect the health, safety, and welfare of the children in the facilities, and whether the facilities respect the civil and other rights of the children in their care.

Surveys and inspections included discussions of select policies, procedures, and related issues with facility management. In addition, we reviewed youth and personnel files. Inspections also included observations of all areas accessible to children in the facility.

# Governmental and Private Facilities for Children – Surveys, Observations, and Inspections December 2021

## Summary

In 15 of the 20 children's facilities surveyed, observed, and inspected, we did not note anything that caused us to question the health, safety, welfare, or protection of the rights of the children. However, at the five facilities listed below we observed conditions that caused us to question whether the facility adequately protected the children in its care. Based on our observations, we contacted the facilities' licensing agencies and communicated our concerns.

### P6 Family Services, LLC

We noted health, safety, and welfare issues at two foster homes operated by P6 Family Services, LLC. Health issues included unsecured, incomplete, and inaccurate medication records. Safety issues included unsecured cleaning chemicals and fire escape routes were not posted. Welfare issues included: human feces in a child's bedding and on bedroom walls; mold in a children's bathroom; carpets were heavily stained; walls, baseboards, and children's bedrooms were in need of deep cleaning; and an occupied child's bedroom did not contain a bed. After our visit, Washoe County Human Services Agency closed one of P6's two homes. (page 6)

### Tahoe House Family Services

We noted health, safety, and welfare issues at the Tahoe House Family Services' home. Health issues included incomplete and inaccurate medication records, and required medical documentation was missing. Safety issues included: unsecured tools and chemicals; fire escape routes were not posted; and an employee's file lacked required records. Welfare issues included a child's file did not contain evidence to support whether treatment services were provided, and a bed did not have clean sheets or coverings. Other issues included no evidence to support whether significant events, including alcohol consumed by a child in the home, were communicated to the facility's licensing agency; and policies and procedures were weak and not consistent with management's understanding. After our visit, the Division of Child and Family Services revoked the license it issued to facility management. (page 8)

### 3 Angels Care

We noted health, safety, and welfare issues at three foster homes operated by 3 Angels Care. Health issues included unsecured and incomplete medication records, and two unsecured prescription pills on the carpet of a child's bedroom. Safety issues included unsecured tools and laundry supplies. Welfare issues included: worn and stained carpets; children's bathrooms were dirty; and children's bedrooms contained partially eaten food, garbage, pillows without pillowcases, and disorganized piles of clothing. After our visit, the agency's licensing agency issued a corrective action plan to one of three homes observed. (page 10)

### Eagle Quest

At three of four Eagle Quest homes, we noted health, safety, and welfare issues. Health issues included incomplete medication records. Safety issues included unsecured tools, cleaning chemicals, and alcohol. Welfare issues included: unsecured and incomplete records; walls, baseboards, and children's bathrooms in need of cleaning; worn carpets; and doors and cabinets in need of repair and replacement. After our visit, the agency's licensing agency and facility management confirmed our concerns were addressed immediately. (page 12)

### 180 Community Wellness Centers, LLC

We noted health, safety, and welfare issues at one home operated by 180 Community Wellness Centers, LLC. Health issues included: unsecured and incomplete medication records, unsecured medication, and incomplete medication policies. Safety issues included unsecured tools and cleaning chemicals. Welfare issues included the children's bathroom was dirty and in need of deep cleaning. After our visit, the agency's licensing agency confirmed our concerns were addressed. (page 13)

### Conclusion:

Facility and agency management at all five facilities listed above did not ensure their foster parents met one or more of the following minimum foster care standards outlined in Nevada Administrative Code 424: reasonable housekeeping standards; clean living spaces, bedrooms, and bathrooms free from trash and hazards; maintaining medical records, treatment planning, and personnel records; securing medications, medical records, tools, chemicals, laundry products, and alcohol; providing beds, sheets, and coverings; plans for responding to disasters and other emergencies; maintaining laundry equipment; care and treatment of children; notifying and reporting to the licensing agency; and reviewing and updating policies and procedures.